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Complaints

ACE Industrial Supply, Inc.
 7535 San Fernando Blvd.
 Burbank, CA 91505
 Phone: (818) 252-1981
 Contact: David Meininger - Operations Manager
 Company ID: 13045412

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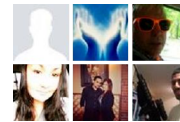
The grid below includes a brief summary of complaints and the company's response, if available. In some cases, the grid may include all complaints against the company.

| Date | Complaint and Response Summaries | Details |
|------------|---|--------------------------------|
| 05/22/2012 | <p>Customer Complaint: This co. Has called and harassed us for many years (7) we bought one thing 7 years ago (junk) we hav... Read More</p> <p>Company Response: We have noted our system and do apologize for any frustration we may have caused your company.</p> | View Complaint |
| 05/20/2012 | <p>Customer Complaint: My shop is simply tired of recieving phone calls of soliciation from this company. We dont have the... Read More</p> <p>Company Response: We do have the consumers Division removed from our call list</p> | View Complaint |
| 05/20/2012 | <p>Customer Complaint: I have asked these people to STOP calling we are not intereste, they continue and have been EXTREMEL... Read More</p> <p>Company Response: We do not see any calls that have been made from our company to consumer over teh past two months, n... Read More</p> | View Complaint |
| 05/16/2012 | <p>Customer Complaint: ACE used bait and switch type phone marketing to coerce me to buy a product. Said product was not th... Read More</p> <p>Company Response: The consumers invoice is five months, 150+ days past due.</p> | View Complaint |
| 05/15/2012 | <p>Customer Complaint: Extremely rude sales people. Very poor quality product. Constant harassment even after multiple com... Read More</p> <p>Company Response: We will continue to work with her and are grateful of her understanding.</p> | View Complaint |
| 05/14/2012 | <p>Customer Complaint: Bait and switch merchandise. Customer service is rude, unhelpful and threatening. Exorbitant prices ... Read More</p> <p>Company Response: We have remedied this issue with consumer. We will mark the account as a "do not resell" and consid... Read More</p> | View Complaint |
| 05/09/2012 | <p>Customer Complaint: Co. sent me the wrong order and will not allow me to exchange or return the order. A rep from the co... Read More</p> <p>Company Response: We have since issued a call tag to have his material picked up and returned, at no cost to him.</p> | View Complaint |
| 05/07/2012 | <p>Customer Complaint: We were told by this company if we did not like the blades to return them, keep the free gifts. We r... Read More</p> <p>Company Response: We have since zero balanced this account.</p> | View Complaint |

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